

SCOTT T FUDALI

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SUMMARY

Being extremely organized, having excellent attention to detail and being a good communicator are three traits that will make me a perfect addition to your company. Having worked in the IT field for 20 plus years has allowed me to learn a number of valuable skills such as project management, mentoring, and advanced trouble shooting techniques while at the same time staying current with emerging technologies and software. I have been the project lead for numerous large scale projects which have included constant communication and working closely with multiple department heads and outside contractors to keep projects on task and on time.

COMPUTER SKILLS

Hardware

- Configuration of numerous wireless access points including Aruba, Cisco, and 3Com
- Configuration and maintaining of various Ethernet routing switches from vendors such as Nortel/Avaya, 3Com, Extreme and Hewlett Packard
- Avaya/Definity phone switches (CM 6.x and up)
- Skills necessary to build a fully functional infrastructure including current wiring standards, installing cabling, terminating, and certifying connections
- CheckPoint firewall software/hardware

Software

- Microsoft Office Suite (XP thru 365)
- Microsoft Visio (98 thru 365)
- Windows Desktop OS (95 thru 11) and Server OS (2000 thru 2020)
- Various network management and monitoring software (Nagios, Cacti, PRTG)
- Various Help Desk software solutions (Track It, TeamDynamix)
- PC imaging software (Altiris Deployment Solution)
- VMWare
- Microsoft Active Directory/DNS/DHCP
- Microsoft Azure

EXPERIENCE/ACCOMPLISHMENTS

2020 - **Assistant Director of Operations & Infrastructure, Carroll University – Waukesha, WI**

Current

- Oversee and be a working manager for the team which is responsible for
 - All data switching (Extreme networks)
 - Telecommunications (Avaya with multiple LSP's)
 - CheckPoint firewall appliances
 - Aruba wireless (Controller, ClearPass, AirWave)
 - Physical and virtual server environment (vmWare)
 - Pure and Unity storage arrays

- Primary point of contact for network design and layout for construction projects including new buildings and major renovations
- Long term planning of necessary upgrades and hardware/infrastructure replacements
- Work closely with all campus departments to meet their voice and data needs

2015 - 2020 **Manager of Infrastructure & Client Services, *Carroll University – Waukesha, WI***

- Lead the Infrastructure team which oversees
 - All data switching environment (Avaya/Nortel Networks)
 - All telecommunications (Avaya)
 - All wireless (Aruba)
 - Data center operations (vmWare, EMC, NetApp)
- Principal network designer for all new infrastructure needs including fiber and copper plant
- Lead the Client Services team which oversees
 - Maintain all desktop hardware
 - Maintain all lab/classroom hardware
 - Build and deploy the image used on all end user hardware
 - Design and maintain classroom A/V technology

2004 - 2015 **Network & Telecom Administrator, *Carroll University (Formerly Carroll College), Waukesha, WI***

- Sub-netting of a full Class B network in to multiple port based sub-nets utilizing Avaya Passport 8600 central core router
- Planning/deploying/maintaining campus wide AntiVirus solution from Symantec
- Assisted with upgrading Active Directory domain from 2000 to 2003 as well as 2003 to 2008R2
- Day to day maintenance and support of corporate firewall, application control, IPS, mobile access and VPN access utilizing CheckPoint GAIA and 13500 series appliances
- Provide support as primary telecom administrator maintaining and troubleshooting all desktop phones as well as administering main phone system (Avaya S8800), 5 LSP switches (S8300), and Avaya Aurora Messaging environment
- Planning, management, and active participant in multiple full building rewiring projects to bring them up to current wiring standards
- Creation of network and telecom standards guide for campus infrastructure
- Creation of various documentation for campus wide applications including VPN, multi-media messaging, wireless, and OS configuration guides
- Managing various vendor relationships among service providers and contractors
- Secondary administration of the following:
 - VMWare environment with over 80 virtual servers, including server template setup and new server deployment
- Aruba wireless controller with Clear Pass authentication for 802.1x

1999 - 2004 **PC Technician, *Carroll University (Formerly Carroll College), Waukesha, WI***

- Planning, deployment, and maintaining campus wide image deployment (Altiris Deployment Solution)
- Implementation of record keeping database for owned as well as leased campus computer equipment
- Developed help desk procedure manual for student workers
- Configure and maintain current base clone machine for Faculty/Staff office computers as well as student/public computer labs

- Responsible for imaging for use, data transfer, and record keeping for over 200 leased computers each summer
- Provide desktop support to faculty and staff on a daily basis
- Documented use and configuration of various software applications used by faculty and staff

1995 - 1999 Visitor Receptionist/Admissions Desk Worker, *Centegra Health System – McHenry, IL*

- Wrote training manual for volunteer workers
- Received award for volunteer service of over 2,000 hours
- Worked with admissions insurance billing department to streamline insurance letters to patients
- Developed Excel templates to be used to track patient wait times

EDUCATION

2006 Bachelor of Science in Computer Science, *Carroll College, Waukesha, WI*
Emphasis: Information Technology

VOLUNTEER ACTIVITIES/PROFESSIONAL ACTIVITIES

Volunteer

- Lighting, sound, and scenic designer for multiple community theatres including Waukesha Civic Theatre, West Allis Players, and Carroll University Theatre Department

Professional Activities

- Treasurer of the Wisconsin Avaya Users Group (A chapter of IAUG)
- Member at large of the Waukesha Civic Theatre board of directors
- Technical advisor and webmaster for the West Allis Players community theatre board
- Past member of the IT Committee of the United Way of Waukesha County